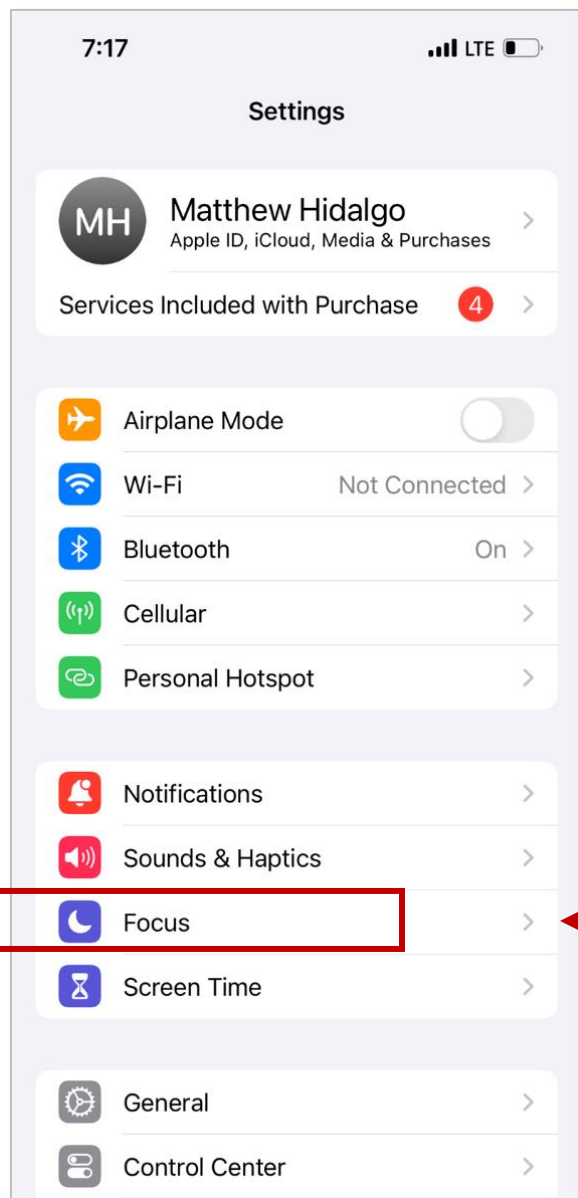
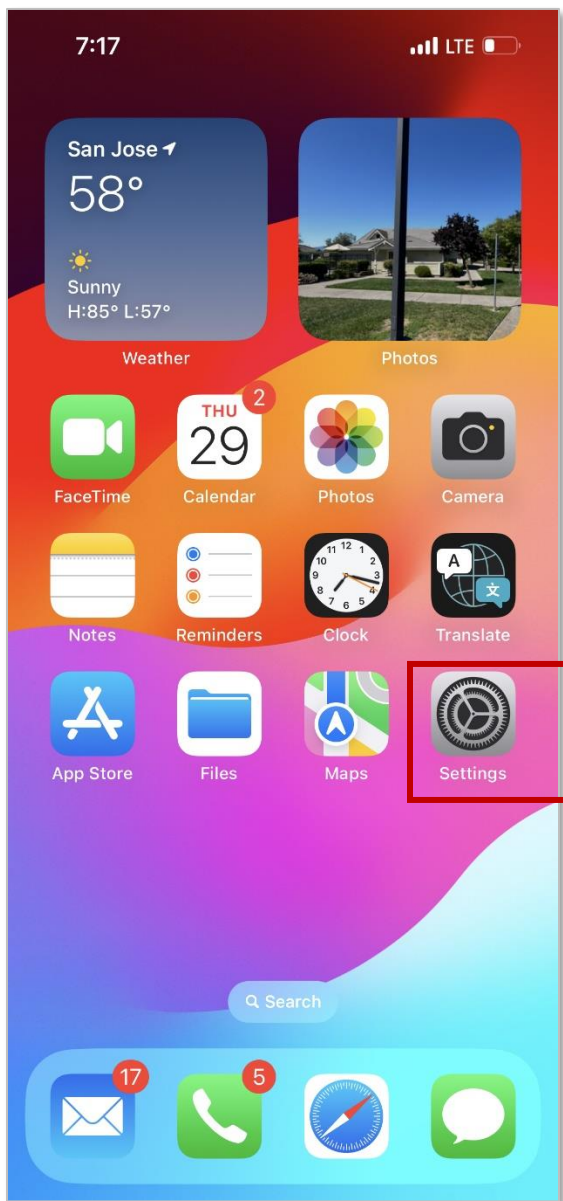


How to Make Notifications Audible Step-by-Step Instructions

This step-by-step guide walks mobile phone users through making notifications audible even when you have **Do Not Disturb** on. By completing these steps, when a notification comes—such as a Villages Emergency Alert—you will hear it.

Step 1: Going to your mobile phone settings to access your night-time setting

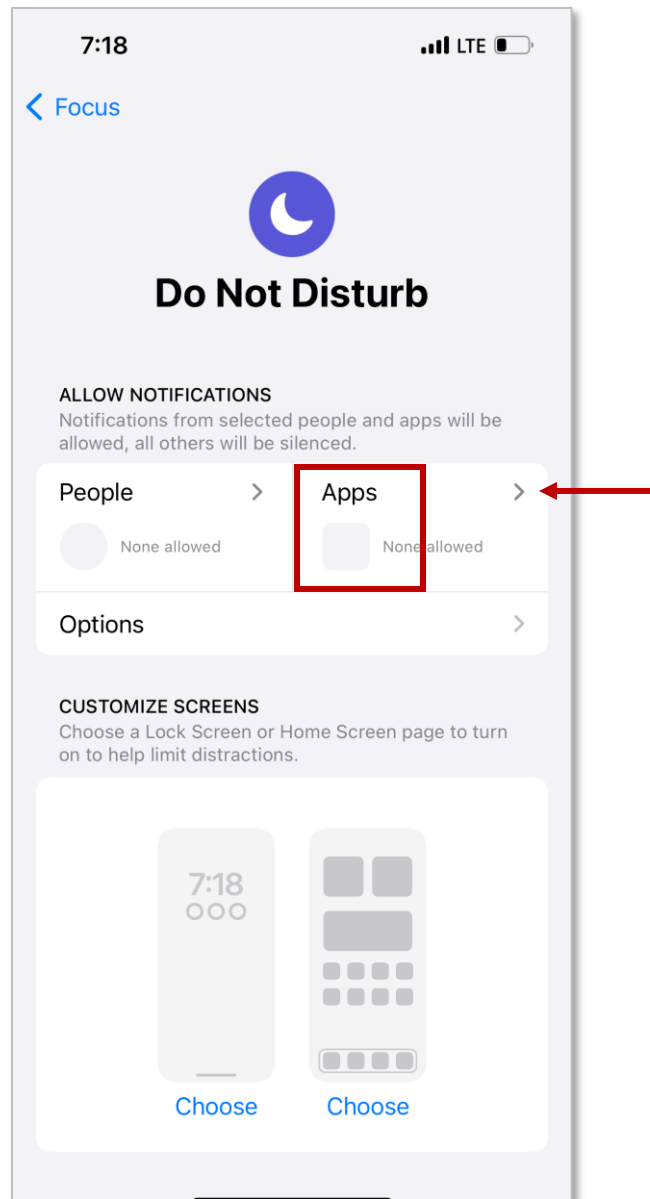
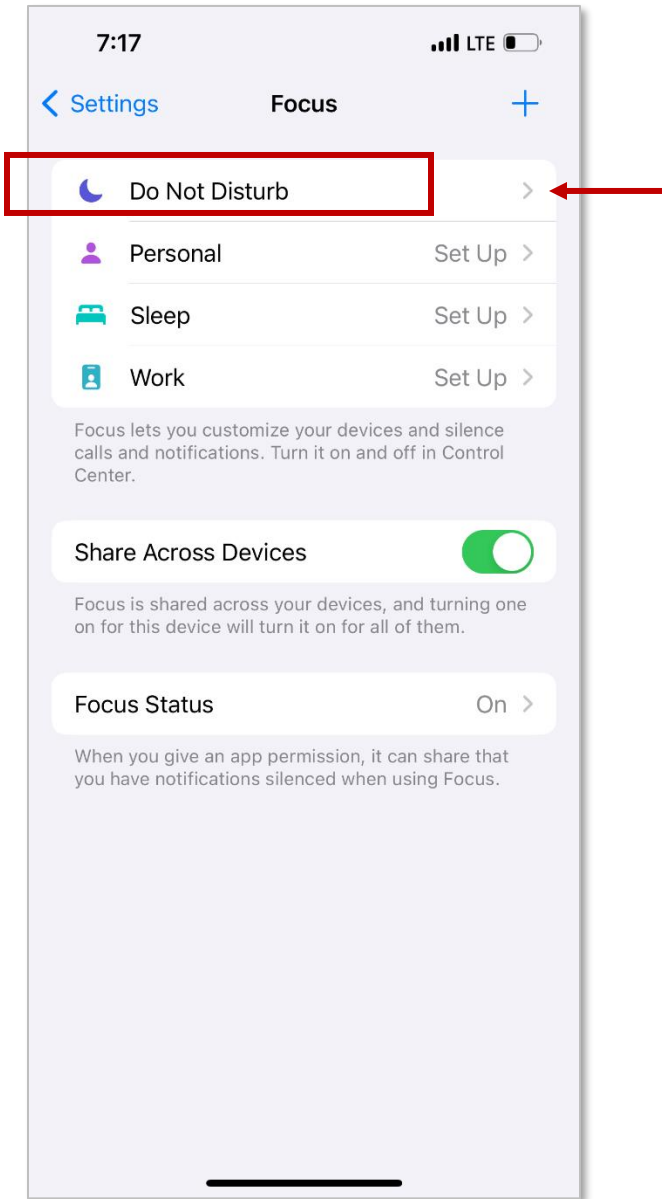
Go to your mobile phone settings and tap the **Settings** icon which takes you to your settings menu. Go to **Focus** and tap the arrow.



continued

Step 2: Personalizing your night-time notifications

Once you tap the **Focus** arrow, you come to the night-time **Focus** settings. Go to **Do Not Disturb** and tap the arrow which takes you to the Do Not Disturb **Allow Notifications** settings. Read what this setting means in the small print. Go to **Apps** and tap the arrow.

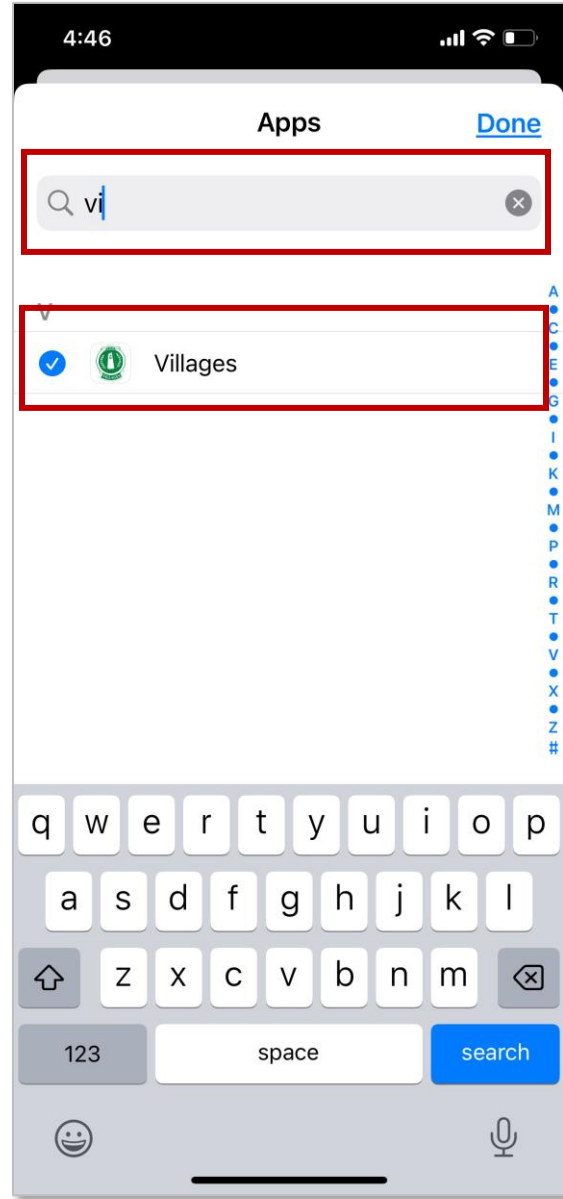
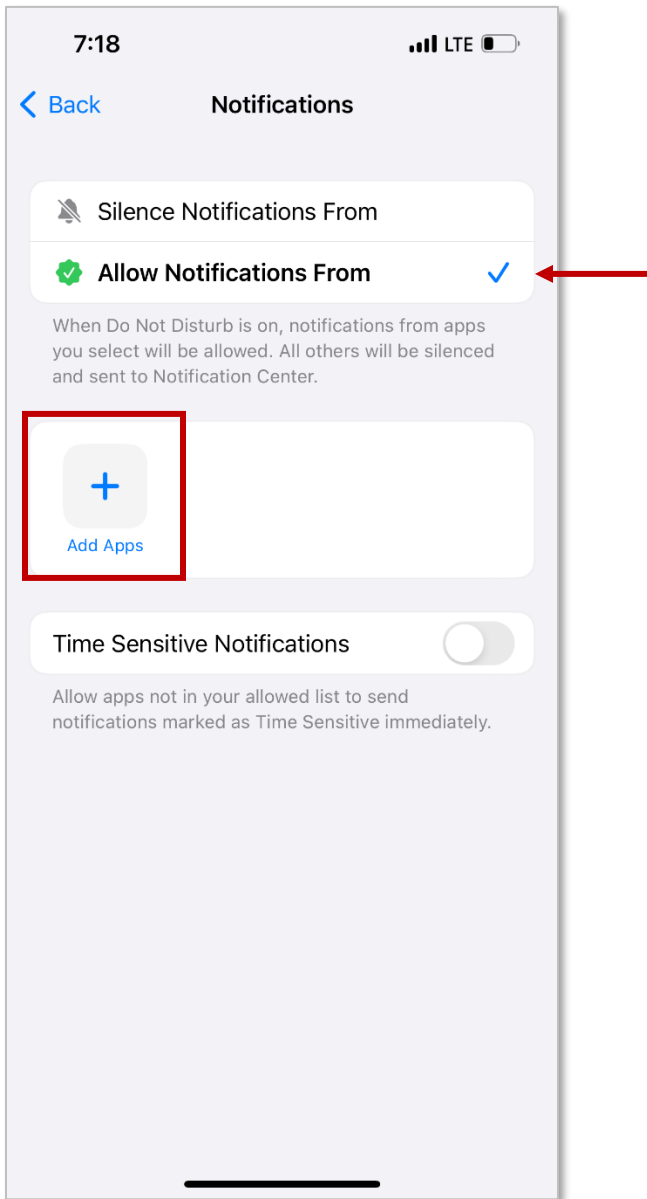


continued

Step 3: Adding The Villages app to allow Emergency Alert notifications.

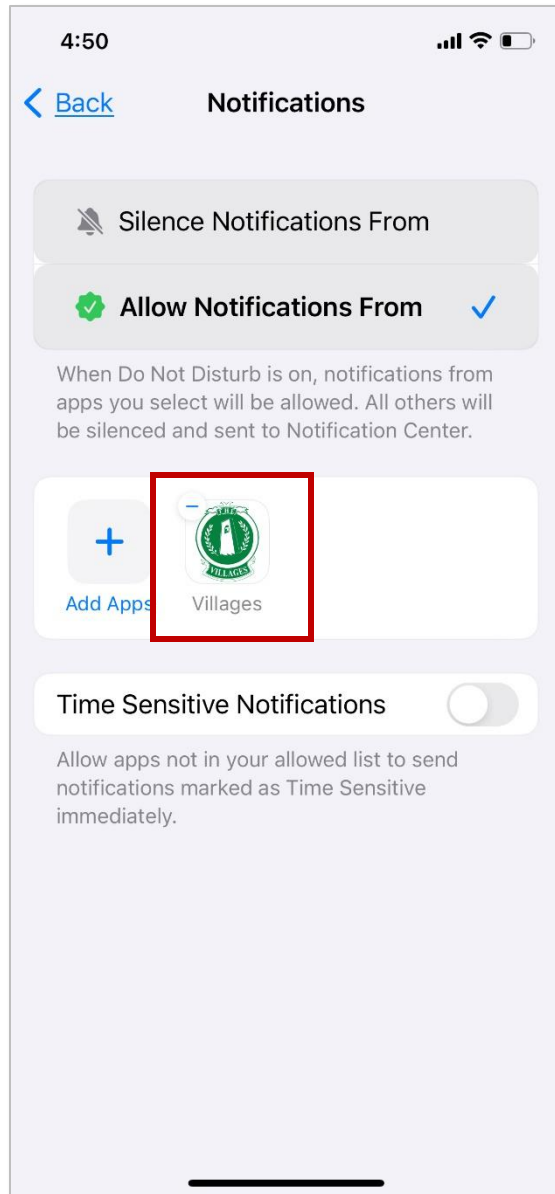
In the **Notifications** settings make sure you have **Allow Notification From** checked. Read what this means in the small print. Tap the plus (+) **Add Apps** button. The Apps settings appears, and you may be offered suggested apps, and The Villages app may be one of those suggestions. If The Villages app appears, tap the circle next to it.

If The Villages app isn't offered, type "The Villages Golf and Country Club" (or any part of the name) in the **Search** bar. When our app appears, tap the circle next to it and the notifications will be audible—including The Villages Emergency Alerts—even when you have **DO NOT DISTURB** on.



continued

Congratulations! When The Villages notifications come, you will hear them when they arrive to your mobile phone.



Questions?

If you need immediate assistance, email webmaster@the-villages.com. If not urgent, please attend the next [WOW session](#).

More information

To view more Step-by-Step guides, go to help.the-villages.com.